



# CONNECTING you to the best of LAKE LOUISE

Thank you for choosing Fairmont Chateau Lake Louise. We are so excited for you to experience our little piece of paradise in the heart of Banff National Park! As the Concierge, we are committed to making your stay with us as memorable as possible. Whether you are looking for a romantic getaway or an adventure-packed holiday, there's enchanted winter experiences for everyone in our backyard.

Please note that schedules and prices are subject to change without notice. We encourage you to make reservations for the transportation, dining and the activities listed in this guide sooner rather than later to avoid disappointment. Please carefully review prices, cancellation policies and arrival times. Should you have any questions or require assistance with reservations, please do not hesitate to contact the Concierge at any time.

Warm Regards, The Concierge Team at Fairmont Chateau Lake Louise



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fairmont.com/lakelouise

# WELCOME to your basecamp to ADVENTURE

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# **BARS** & RESTAURANTS

Enjoy cuisine and cocktails that reflect a combination of our alpine heritage and the latest culinary trends.

#### **WALLISER STUBE**

Innovative European alpine cuisine is featured nightly at the intimate Walliser Stube restaurant and wine bar. Choose from a tempting variety of classic Swiss, German and Alpine dishes influenced by regional styles, or experience our famous Swiss Fondue - a homage to the original Mountain Guides of the Chateau.

#### **LAKEVIEW LOUNGE**

One of the most iconic views in the Canadian Rockies, the Lakeview Lounge offers modern comforts in an elegant setting. Sit back, relax and admire the spectacular, world-class views of Lake Louise and Victoria Glacier. In addition to an extensive cocktail and wine selection, seasonally inspired lunch and dinner menus are available.

#### LOUIZA

From sunrise to sunset, this Mediterraneaninspired restaurant invites you to explore its elegantly designed dining space, and an evolving menu featuring local ingredients that will change with the mountain seasons. This is the place to be inspired and feed your senses.

#### **ALPINE SOCIAL**

Inspired by the glory days of Canadian mountaineering, Alpine Social is the place to eat, meet, and celebrate in Lake Louise. It's the perfect location to enjoy hearty, gourmet comfort food after a day of mountain adventure.

#### THE GUIDE'S PANTRY

For those on the go or looking for a fast option, our Guide's Pantry has a variety of menu items from cold sandwiches, salads, and snacks available for you to fuel up with before you start your daily adventure.

#### **DINING RESERVATIONS**

Dinner reservations are strongly recommended. For dining reservations, please call +1 403 522 1817 or e-mail cll.diningreservations@fairmont.com.



#### Are you a member of ALL - Accor Live Limitless?

You can now earn ALL Reward points even when you're not staying at the hotel! Whether you are grabbing a drink, picking up some take-out, or dining here at the hotel, you can earn points to go towards your ALL membership



# **ICE** BAR

Warm up at the highest ice bar in the Canadian Rockies.

Picture yourself sipping on a cocktail with your special someone while admiring one of the most scenic landscapes in the world. Could this be any more romantic? This is one of the coolest bars in the Canadian Rockies, where the longer you sip your cocktail, the cooler it gets. Join us for an experience you won't forget. The Ice Bar opens mid-December and remains open until mid-April, weather permitting.

Try our signature drink, Mulled Wine, or warm up with a hot chocolate spiked with Baileys, Kahlua or Amaretto.

The Ice Bar operates on a walk-in basis and reservations are not required. Please note priority is given to registered hotel guests.

#### **DID YOU KNOW?**

- 20 blocks of ice, each weighing 300 lbs, are used to construct the Ice Bar
- The Ice Bar walls are the most labour intensive and time consuming aspect of the bar. It takes a week to complete them from start to finish
- The Fairmont logo on the Ice Bar is made from coloured sand





# **AFTERNOON** TEA

Indulge in elegance and tradition

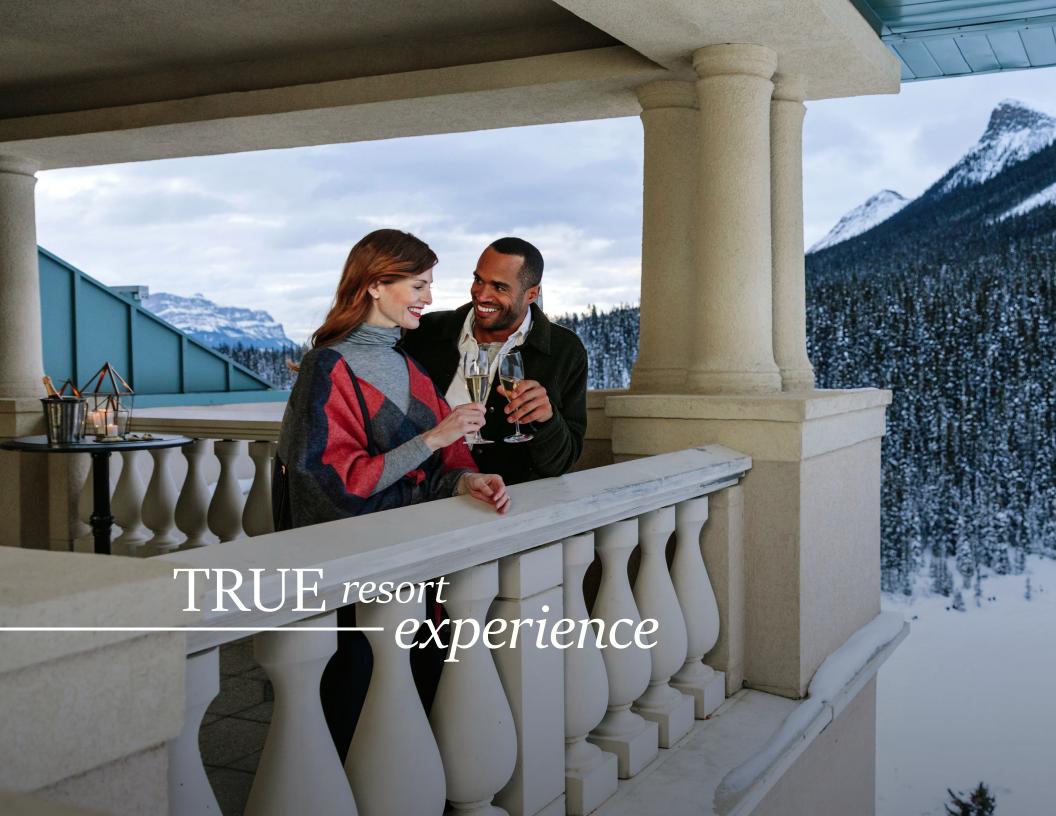
Enjoy spectacular views of Lake Louise and Victoria Glacier to go along with a wonderfully elegant tradition. Delight in an assortment of Lot 35 teas accompanied by delectable pastries and traditional North American and European-style finger sandwiches. Afternoon Tea at Fairmont Chateau Lake Louise is a truly delightful way to spend the afternoon.

#### **AFTERNOON TEA HISTORY:**

Afternoon tea dates back to the 1840's in England. Created by the Duchess of Bedford as a way to curb her hunger between lunch and dinner meals, the ritual of afternoon tea was quickly adopted by the upper class women in British aristocratic society. It served as the perfect event for the women to combine some of their greatest interests: drinking tea and gossiping.

A traditional afternoon tea menu typically included tea, bread with butter, and cakes. It wasn't until the 20th centry that what are now seen as a staple in an afternoon tea menu, scones, were added, served along with delicious clotted cream and jam preserves. With these additions came the great afternoon tea debate: do you put your clotted cream on first, or after the jam?

Book your Afternoon Tea reservation here





# **RESORT** Amenities IT'S ALL INCLUDED

#### **WELCOME TO LAKE LOUISE'S TRUE RESORT EXPERIENCE**

During your stay we invite you to celebrate the beauty of our surroundings with a wide variety of activities and services that are included in your resort experience fee.

#### **FAMILY FUN**

- Select Social Events
- Select Kids Activities
- Large selection of Board Games, Card Games, & Books
- Discover Lake Louise Presentation
- Seasonal Holiday Programming

#### **FIND YOUR STRENGTH**

- Fitness Classes
- Yoga Classes
- In-Room Wellness Programming

#### **HEALTH CLUB**

- 24 Hours Fitness Center
- Stretch Room
- Indoor Leisure Pool
- Eucalyptus Steam Room
- Hot Tub

# EXCLUSIVE GUEST ONLY AREA

- The Living Room
- Living Room Coffee & Tea Station

#### **ADVENTURE HERE**

- Discount on equipment rentals
- Discount on Mountain Adventure Program

# LOCAL TRANSPORTATION

Guest-Only Shuttle to Lake Louise Ski Hill & Lake Louise Village

#### **BUSINESS**

- High Speed Internet Access
- Local and 1-800 Calls
- PressReader: Access to Over 10,000 Newspapers & Magazines





## **SOCIAL EVENTS**

After a day of exploring our backyard, sit back and relax during these social events hosted by our Resort Ambassadors.

All outdoor events are weather permitting. Guests will be contacted by a member of our Resort Activities team regarding any cancellations or re-scheduling.

#### **BAVARIAN CURLING**

Bavarian curling has been around since the 16th century and is a cross between bocce ball and Canadian curling. Come try your hand at this age old game with one of our Resort of Activities team members that will teach you the basics and get you gliding across the ice like a pro.

#### SOCIAL SKATE

Discover the wonder of an evening skate on the breathtaking Lake Louise. Glide beneath a starlit sky and enjoy the crisp mountain air. Available for all ages and skill levels. Includes skate rentals and hot chocolate.

#### **ADULTS DIY NIGHT**

Learn a new skill or tap into an old talent. Come and enjoy projects such as card and wreath creation in this adults only DIY night. Make a seasonal creation that you can share as a gift or bring home a memento of your special stay.

#### **ICE BAR CAMPFIRE**

Warm up with a fire and cocktails as you take in the view of the surrounding mountains. This event is weather permitting.

12:00 PM - 6:00 PM Daily, Adults Only.

#### **DISCOVER LAKE LOUISE**

Guests can enjoy a private presentation to discover the secrets of Lake Louise, including the unique history of the hotel and how to have the best experience possible while you are here. Hosted in the Living Room (Above the Lobby). Reservations recommended.

#### BINGO

Get ready to shout 'Bingo!' as you mark off those lucky numbers on your cards. Whether you're a seasoned bingo pro or a first-time player, everyone is welcome to join in on the action.

#### **PAINT NIGHT**

Use your creativity and inspiration from the mountains to create your very own masterpiece. Please note this is not a professional paint class. However, we will be able to provide some tips and tricks on how to paint.

#### **LAKEFRONT CAMPFIRE**

The perfect way to end your busy day outside. S'mores kits will be available. Graham crackers, chocolate, marshmallow and roasting sticks will all be included!

This event is weather permitting. 1:00PM - 2:00 PM & 7:00 PM - 8:30 PM Daily, All ages welcome

Please visit our <u>online booking website</u> for time, location, price and additional details.

### **KIDS** ADVENTURE CAMP

It's time for your little adventurers to explore their creativity with our Kids Adventure Camp program. With a wide variety of supervised programs, there's something for all kids to get excited about. Reservations required for all activities.

#### **OUTDOOR ADVENTURES**

An opportunity for children to learn about and explore the great outdoors. The program is designed to teach children about the importance of nature and the environment while providing a fun and engaging experience. Children will gain valuable skills and memories that will last a lifetime. This event is weather permitting and will not operate/ reschedule if termperatures drop below -20C/ -4F. Hand and toe warmers highly recommended.

AGES: 6-13

#### **CRAFTY KIDS**

An exciting program designed to inspire kids to explore their creativity through a variety of arts and crafts activities. With the guidance of our Kids Adventure Camp attendants, kids will learn new skills and techniques that will help them express themselves through their art. Crafty Kids is perfect for kids who love to make things and want to develop their artistic talents.

AGES: 6-13

#### **BUILD A BUDDY**

Let their imaginations run wild and create their very own stuffed animals! With a wide selection of animal and stuffing options, kids can design and customize their fuzzy friends to suit their unique personalities and preferences. With the help of our Kids Adventure Camp attendants, children can bring their creations to life and take home a special keepsake that they'll cherish for years to come. AGES: 6-13

#### **PAJAMA PARTY**

Put on your most comfortable jammies and join our Resort Activities team for the ultimate holiday slumber party. Start the evening off with a fun game before you grab some popcorn and snuggle up to enjoy a family-friendly festive film! AGES: 6-13 | Children 6 & under must be accompanied by an adult.

#### **LEARN TO SKATE**

Perfect for new skaters seeking a bit of guidance to start gliding. This lesson is designed for young beginners, offering skate rentals, basic instruction, and a well-deserved hot chocolate to celebrate their progress.

AGES: 6-13



Please visit our online booking website for time, location, price and additional details.

# **ALL DAY ACTIVITIES**

From indoor activities to outdoor fun, this family bucket list will create memories with the best things to do.

#### THE CURSE OF THE HIKER'S CODE: ADVENTURES OF MRS. ENGELHARD

Calling all young adventurers! Are you willing to take on the challenge of solving the mysteries to lift the curse and save the day? Join Mrs. Engelhard on a time-traveling adventure to save her friend who broke the Hiker's Code. If you think you have what it takes, visit the Concierge Desk to pick your Adventure Camp Passport and receive your first clue. The Adventure Camp Passport is available exclusively for guests of the Fairmont Chateau Lake Louise. Please dress accordingly as there are outdoor sections of this activity.

PRICE: Included in Resort Fee

WATCH THE TRAILER HERE





#### **RELAX IN THE LIVING ROOM**

An exclusive guest-only area located above the lobby on the second floor, The Living Room is the perfect place to relax with a coffee, plan your day, or play a board game with your family. Local area guidebooks can be borrowed from the Concierge and are best read in the comfortable armchairs.

PRICE: Included in Resort Fee

#### **BOARD GAMES**

For the enjoyment of our guests, we are pleased to offer a variety of board games that can be collected from the front desk.

PRICE: Included in Resort Fee

#### **SELF-GUIDED SCAVENGER HUNT**

Excited to explore all the nooks and crannies of the hotel and learn more about the history of Lake Louise? Pick up a self-guided scavenger hunt from the Concierge and follow the hidden clues around the hotel to solve a puzzle! Available for children and adults of all ages, parental supervision is required.

PRICE: Included in Resort Fee





# FITNESS CLASSES

We offer an array of fitness and yoga classes that are designed to help guests maintain their wellness goals and routines while they are traveling. Join our certified instructors for fitness classes that are suitable for all experience levels, all you need is comfortable clothing that you can move in and active footwear; we provide everything else you need!

#### **ALPINE FLOW YOGA**

Get your energy flowing and muscles limbered up in this all-levels yoga class designed to set you up for an unforgettable day of mountain adventures. Through mindful stretches and an invigorating yoga flow you will leave feeling present, fluid and ready to soak in the day.

#### **SUBALPINE UNWIND YOGA**

Unwind with slow flowing movements and deep stretches in this all-levels yoga class. Designed to help you rest and recover from your mountain adventures, this class will leave you feeling at ease in mind and body.

#### WINTER WELLNESS WALK

Experience Lake Louise in the quiet and stillness of early morning as you breathe in the crisp winter air surrounded by snow-capped mountains. This slow, silent meditation walk along the lakeshore trail will allow you to start your day with a deep sense of presence, awareness and connection to the land.

#### SIX SENSES EXPERIENCE

Awaken your senses as you release into the present moment in the "Six Senses Experience". Set admist candlelight, this guided self-care journey will bring you into a deep state of presence and connection as you pamper your skin, enjoy the comforting aromas and taste of herbal tea, and be guided in grounding and relaxation to the vibrations of a soothing soundscape.

#### **REST & RESTORE YOGA**

Release stress and tension in the mind and body in this restorative yoga class. Let the poses and props do the work for you as you let go and unwind, leaving you feeling deeply relaxed and at ease.

#### **SOUND BATH MEDITATION**

Immerse yourself in a serene sanctuary of sound, as soothing vibrations wash over you, melting away tension and restoring inner harmony. Leave feeling refreshed and revitalized, ready to embrace the rejuvenating energy of the Rockies.

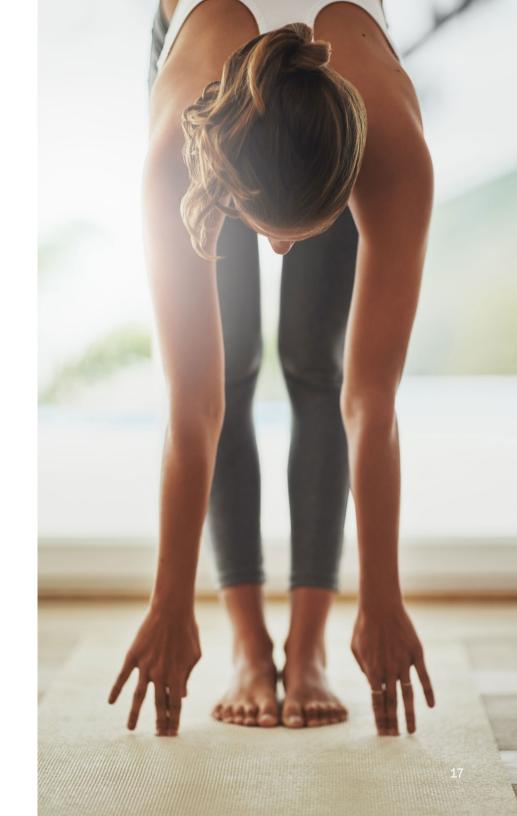
#### **MORNING INTENTIONS**

This guided meditation and journaling session offers a cozy moment in the morning to find clarity and guidance from within. As the world awakens around you, take this sacred time to set your intentions for the day ahead.

#### **BREATHWORK MEDITATION**

Reconnect with yourself as you explore and learn about the power of your own breath in this guided breathwork experience. Through gentle guidance and mindful techniques, you'll cultivate a deeper awareness of your breath, allowing you to tap into a profound sense of inner peace and connection

Please visit our online booking website for time, location and additional details.





# **IN-ROOM** WELLNESS

Created by Three Sages wellness company, this programming offers curated wellness experiences from the comfort of your guestroom and is suitable for all levels.

To select one of these wellness videos, navigate to the "ALL Be Well" category on your TV menu and select from one of the following playlists:

#### **YOGA**

Let Go Of Stress | 20 Min Recharge & Re-Balance | 20 Min Freedom Flow | 20 Min

#### **STRETCH**

Reset & Recover | 12 Min Morning Routine | 8 Min Decompress The Stress | 9 Min

#### MINDFUL BREATH

Quick Morning Wake Up | 4 Min Restorative Breath | 5 Min Immune System Booster | 6 Min

#### **MINDFULNESS**

Beginning Your Practice | 5 Min Release The Day | 10 Min The Night Sky | 12 Min

#### **SLEEP**

Body Scan | 10 Min Heavy & Relaxed | 10 Min Finding Home | 10 Min

Yoga mats and in-room wellness packages are available and included in the Resort Fee for in-house guests. These amenities can be picked-up from the Concierge Desk. All wellness classes are included in your resort fee.

# **HEALTH** CLUB

#### STAY FIT & RELAX AT YOUR HOME AWAY FROM HOME

The Fitness Center is open seven days a week and is located on the first floor of the resort.

The Barott elevators at the end of the Lakeview Lounge will take you there. Please note, Fitness Center facilities are available to hotel guests only. Children 12 and under must be accompanied by an adult.

#### **HOURS OF OPERATION**

Fitness Center: Open 24 hours

Aquatic Pool: Open Daily 6:00 AM - 11:00 PM | Adults Only Hours: Daily

9:30 PM - 11:00 PM

#### **FITNESS CENTRE FACILITIES**

- Elliptical trainers
- Free weights
- Stationary bikes
- Treadmills
- Weight machines
- Universal cable machine
- Stretching room with yoga mats, foam rollers and balance balls

#### **INDOOR POOL FACILITIES**

- Hot Tub
- Eucalyptus Steam room
- Change rooms
- · Hot/cold shower

#### STAY STRONG. PACK LIGHT.

Whether it's a yoga class, hitting the fully equipped fitness centre, or even stretching in your room, we've got you covered with running shoes and apparel - fresh and ready - delivered to your room.

To order, email our Concierge Desk prior to your arrival





## **FAIRMONT** SPA

Experience a greater level of reconnection.

Welcome to a place inspired by nature's elements. A powerful yet gentle force that constantly gifts new perspectives. A chance to rediscover your natural rhythm and experience a greater level of reconnection. A profound connection to the heart of the Canadian Rockies awaits to bring your body, mind and soul into balance. Fairmont Spa: nourished by nature.

Our recently renovated boutique style day spa is equipped with 8 treatment rooms and a relaxation lounge, offering Facial and Massage services. The Fairmont Spa is located on the Lower Lobby Level of the Chateau. The Nail and Hair Salon is closed for ongoing renovations at this time and expected to reopen as of Spring 2025.

#### WINTER WARMER OFFER | \$210 ++

Immerse yourself in the serenity of the Rocky Mountains with this invigorating 60-minute experience. Using a luxurious blend of grapefruit and black pepper oil, this treatment combines gentle yet uplifting citrus notes with the grounding, warming properties of black pepper. The therapeutic oil works to ease muscle tension, boost circulation, and leave your skin radiant and refreshed. This harmonious blend of warmth and therapeutic touch restores balance to your body and mind, leaving you feeling uplifted and glowing.

#### **MASSAGE EXPERIENCES**

We offer a range of relaxation and therapeutic massages, customized with essentials oils.

#### **FACIAL EXPERIENCES**

Whether it be deep cleansing or results driven, we can accommodate your skin's needs.

For more information about The Spa visit <u>fairmont.com/lake-louise/spa</u>, dial +1 403 522 1545 or e-mail <u>cll.thespa.cll@fairmont.com</u>. Reservations are strongly recommended.

**BOOK YOUR SPA TREATMENT TODAY** >





# **MOUNTAIN ADVENTURE**PROGRAM

# WELCOME TO OUR ALPINE PARADISE OF ADVENTURE & EXPLORATION

In winter, Lake Louise is transformed into a snow lover's paradise. Join our guides for a fun and interactive canyon walk or snowshoe tour to learn about the magnificent wildlife and how it survives the harsh conditions of the season.

The winter program is weather dependent and tentatively runs from early December to the end of March. Activities and destinations may vary due to weather, trail and/or wildlife conditions. Programs are designed for guests eight years of age and older. Visit our <u>online booking website</u> to view the program schedule and to reserve your adventure.

#### HIKING THE ICEFALLS OF JOHNSTON CANYON

Marvel at stilled waterfalls and dazzling pillars of blue as you explore the surprising magic of this winter wonderland. Our day begins with a 30-minute drive to the trail head located on the scenic Bow Valley Parkway. Aerobically, this is rated as a moderate activity. Transportation and ice cleats included.

DISTANCE: 5.4 km / 3.4 miles ELEVATION: 135m / 440ft

**DURATION:** 4 hours

CANCELLATION POLICY: 12 hours COST: Additional Fees Apply





#### **POWDERFEST SNOWSHOEING**

Winter is king amid the peaks of Banff National Park. With an average annual snowfall of over 4.5m, this area is superb for trying this ancient and efficient mode of travel. Technically, if you can walk, you can snowshoe! Aerobically, this is rated as a moderate to strenuous activity. After gearing up and being briefed on the basics, we will venture uphill into the forest and look for signs of creatures that have adapted to the harsh winter conditions. Snowshoes and poles included.

DISTANCE: 3 km / 1.9 miles ELEVATION: 200m / 650ft

**DURATION: 3 hours** 

CANCELLATION POLICY: 12 hours COST: Additional Fees Apply

#### **NIGHT OWL SNOWSHOE**

Secret spots and unique discoveries await us after dark. Journey into the woods on snowshoes and enter a world of stillness and mystery. If the skies are clear, we will take the time to show you some of the great constellations that wheel overhead: Cassiopeia, the Great Bear and Orion the Hunter. Aerobically, this is rated as a moderate activity. Snowshoes, poles and head lamps are included.

DISTANCE: 1.6 km / 1 mile ELEVATION: 50m / 165ft DURATION: 2 hours

CANCELLATION POLICY: 12 hours COST: Additional Fees Apply

#### WHAT TO WEAR

Don't let a lack of special gear keep you from one of our most rewarding experiences. The trick to being comfortable outdoors is to dress in layers. A sweater, ski pants, wind/water proof ski jacket and sunglasses are recommended. Please ensure your footwear is a flat-soled hiking or winter boot. Finally, don't forget to bring a bottle of water and your camera, of course.

# **CROSS-COUNTRY SKIING**

#### **CROSS-COUNTRY SKI LESSONS**

With a pleathora of groomed ski trails in the area to choose from, Lake Louise is the perfect place to learn or sharpen up your ski skills. Our ski instructors are happy to tailor individual and group lessons for those who have never been on cross-country skis, as well as for advanced skiers seeking to improve their technique.

DISTANCE: Trail varies ELEVATION: varies DURATION: 1.5 hours

CANCELLATION POLICY: 12 hour COST: Additional Fees Apply

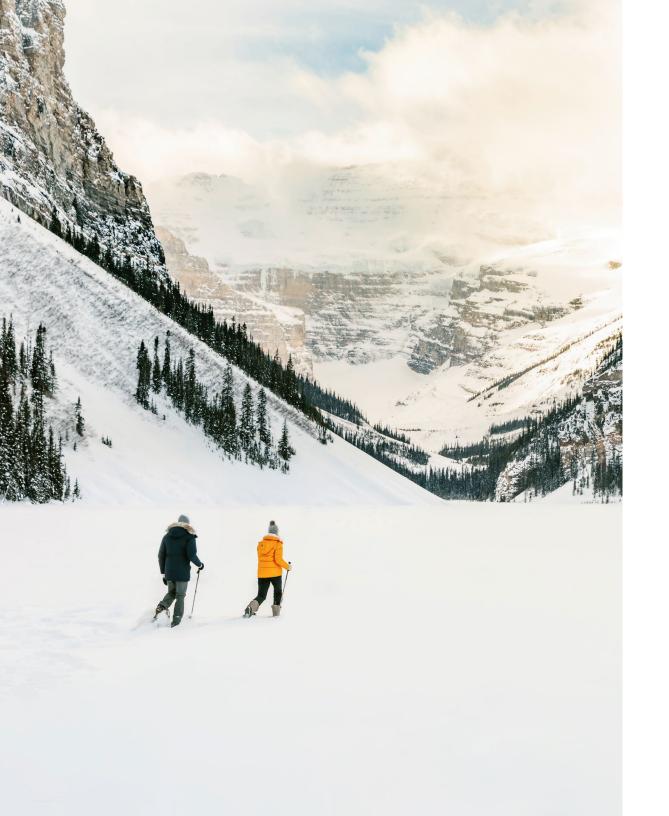
Visit our <u>online booking website</u> to view the cross-country ski lessons schedule and to book your spot.

# A PAIR OF CROSS-COUNTRY SKIS OPENS A WORLD OF OPPORTUNITY IN BANFF NATIONAL PARK

With more than 70 kms of cross-country trails, Lake Louise is Canada's cross-country skiing destination that is begging to be discovered. Contact the Concierge for a copy of our cross-country ski map.

Ski rentals are available at <u>Chateau Ski & Snow</u> located beside the front desk, in the main lobby.





# **SNOW**SHOEING

# EXPLORE SOME OF THE DEEPEST POWDER IN THE CANADIAN ROCKIES ON SNOWSHOES

The vast area of Lake Louise offers the opportunity for endless adventures. Whether you choose to venture out on your own or take a Mountain Adventure Guide, there is no doubt that you will enjoy your winter adventure in the heart of Banff National Park. Snowshoe trail maps are available at the Concierge Desk and the Rental Shop.

Snowshoe rentals are available at <u>Chateau Ski & Snow</u> located beside the front desk, in the main lobby.

# FOOTSTEPS IN THE SNOW: EXPLORING THE HERITAGE OF SNOWSHOES

This name evokes the idea of walking through history, using traditional snowshoes as a means to connect with the past, while highlighting the cultural and historical significance of the activity. It suggests a deeper, interpretive experience where participants learn about the origins and evolution of snowshoeing, as well as the stories and people that made it an integral part of winter travel.

DISTANCE: Trail varies ELEVATION: varies DURATION: 1.5 hours

**CANCELLATION POLICY: 2 hour** 

# **ICE SKATING**

# SKATE ON ONE OF THE MOST SCENIC RINKS IN THE WORLD

Each year the team creates an intricate ice castle from huge blocks of ice to highlight the world's most spectacular skating rink. The massive Victoria Glacier and snow-frosted Rocky Mountains provide a backdrop worthy of Broadway for skating on Lake Louise. An additional rink is available for hockey enthusiasts.

Skating is available from mid-December to mid-April, depending on weather conditions. The rink itself is open all day and complimentary to use. Our Grounds Team set up flood lights which are lit until 11:00 PM so you can skate under the stars.

Skate rentals are available at <u>Chateau Ski & Snow</u> located beside the front desk, in the main lobby.



# **SLEIGH RIDE**

#### **SLEIGH RIDE AMONGST WORLD-CLASS SCENERY**

Operated by Brewster Stables

Allow the Brewster Family to show the sights of Lake Louise western style! Take a horse-drawn sleigh ride along the lakeside trail to the end of Lake Louise to admire views of the Fairmont Chateau Lake Louise and natural beauty of the scenery along the way. They offer traditionally-styled sleighs featuring cozy upholstered seats with blankets to keep you warm and comfortable. A horse-drawn sleigh ride is a perfect way to enjoy this winter wonderland during family outings, wedding parties, conventions and holidays, with both day and evening excursions being equally charming.

Tours operate from mid-December to early April, depending on weather conditions.

DURATION: 45-60 minutes
CANCELLATION POLICY: 24 hours

**VIEW TIMES, PRICING, AND BOOK HERE** 







# **DOWNHILL SKIING**

Ski with top-of-peak views of the Canadian Rockies. Three iconic Canadian Rockies mountains that share every kind of run imaginable, and surrounded by a vast, pristine and protected wilderness park.

#### **LAKE LOUISE SKI RESORT**

15-minute drive from Fairmont Chateau Lake Louise

Voted Best Ski Resort in Canada by the World Ski Awards in 2019, Lake Louise Ski Resort is one of the largest ski areas in North America. With more than 4200 skiable acres and 139 named runs to choose from, this alpine terrain offers variety for all abilities. The ski hill is open from mid-November to early May.

#### **VIEW LIFT TICKETS PRICING HERE**

A shuttle service operates daily between Fairmont Chateau Lake Louise and the resort. Please see the Concierge for shuttle times.

#### **MOUNT NORQUAY**

50-minute self-drive from Fairmont Chateau Lake Louise

Mount Norquay is located just minutes from downtown Banff and has been the local's ski area since 1926, offering 60 runs spread over 129 acres. Mount Norquay offers the only night-skiing in the Canadian Rockies and has the longest, fastest tubing lanes in Western Canada.

#### **VIEW LIFT TICKETS PRICING HERE**

#### **SUNSHINE VILLAGE SKI RESORT**

45-minute drive from Fairmont Chateau Lake Louise

Banff Sunshine Village is one of the premier places to ski and ride in the Canadian Rockies. The resort, voted Banff National Park's favorite resort by locals five years in row, is loved for its extended ski and snowboard season. In a typical year, Sunshine received an average of 30 feet of smoke dry powder annually and skiers of Banff Sunshine can carve up slopes from early November to late May. With 107 named runs and over 3,500 acres of wild mountain terrain spread across three mountain of diverse slopes perfect for skiers and riders of all level, it's easy to see why Sunshine Village is home of Canada's Best Snow.

#### **VIEW LIFT TICKETS PRICING HERE**

#### **SAVE ON TRI-AREA LIFT TICKETS**

Chase powder in Banff National Park's world-class ski resorts. Choose between Lake Louise Ski Resort, Sunshine Village, or Mount Norquay with a SkiBig3 lift ticket. With over 8,000 acres to explore, find untouched powder in the Canadian Rocky Mountains. Save money by booking online before arrival. Book here.





# **PRIVATE SKI LESSONS**

#### **LAKE LOUISE SKI RESORT**

Operated by Lake Louise Snow School

Learn to ski or snowboard in the beautiful Canadian Rockies! The Lake Louise Snow School offers private guided lessons to people of all ages. The selected professionals have accumulated years of teaching and guiding experience from around the world.

Private lessons are designed with one thing in mind ... you! Learn what you want, where you want and when you want. The focus is on you. You choose the time, the skills you want to improve and the terrain you want to cover.

Tuition includes custom tailored teaching; lift line priority and mountain guiding. Do you want to get on the lift a half-hour before the mountain opens to the public? Ski or snowboard with one of the professional instructors for a 1.5 hours or 2.5 hours in a First Tracks Lesson. These First Tracks lessons start at 8:30 AM each morning.

For private group lessons please inquire with the Concierge Team.

PRIVATE SKI LESSONS					
	Skiing	Snowboarding			
2 hours	\$349	\$349			
3 hours	\$459	\$459			
Full day (6-hour instruction)	\$759	\$759			

<sup>\*</sup>Prices above do not include 5% GST and are subject to change.

# **SNOW** TUBING

#### **LAKE LOUISE SKI RESORT**

15-minute drive from Fairmont Chateau Lake Louise

Visitors to Lake Louise Ski Resort can experience the thrill of snow tubing. No previous snowsports experience is required and this is an activity that the whole family can enjoy. Located at the base of the mountain, guests can grab a tubing ticket from Guest Services, make their way to the beginner carpet area, get a tube and spend the day riding our two lane 'Sunny Tube' run.

Tubing is a thrilling way to enjoy winter in the Canadian Rockies and is sure to provide a rush whether this is your first time in the snow or you are a serious skier. Lanes are groomed for smooth sliding to ensure participants have the most fun possible while staying safe.

TIME: Daily, 10:30 AM - 4:00 PM

PRICE: To be announced by Lake Louise Ski Resort

CANCELLATION POLICY: Once tickets are purchased no refunds are offered

Children must be at least 3 years old to use the Sunny Tube Park. All minors are the responsibility of their parents or guardians at all times. Our staff will not be responsible for supervising/monitoring children's activities.

#### **TUBE PARK & SIGHTSEEING GONDOLA COMBO**

Combine your Sightseeing Ticket with a Tube Ticket and Save!

PRICE: To be announced by Lake Louise Ski Resort





# **ICE** CLIMBING

Some of the best ice climbing in the world is found in the Canadian Rockies surrounding Banff, Canmore and Lake Louise.

#### YAMNUSKA MOUNTAIN ADVENTURES

Located a 1 hour self-drive from the Chateau

Waterfall ice climbing is an unbelievably exhilarating sport and we invite you to experience it with Yamnuska's ice climbing guides. It's a great experience for beginners, visitors, locals, families, individuals and groups alike. Yamnuska guides and instructors are certified by the Association of Canadian Mountain Guides and are among the best in their field.

#### **FULL DAY**

**DURATION:** 6 - 7 hours climbing with modern gear (boots, crampons,

ice tools, harness & helmet included)

TIME: Starting at 8:30 AM

CANCELLATION POLICY: 48 hours

Lunch is not provided on this tour - please bring your own packed lunch.

#### **HALF DAY**

DURATION: 3 hours climbing hours with modern gear (boots, crampons,

ice tools, harness & helmet included)

TIME: 7:30 AM and 12:00 PM CANCELLATION POLICY: 48 hours

\*Prices are based on per person. Transportation is not included in these tours.

#### **VIEW PRICING AND BOOK HERE**

The maximum guide to guest ratio is 1:6. All equipment is provided in the rate of the tour, with the items being replaced annually with the latest models. The minimum age for this tour is 10 years and must be a minimum size four shoe U.S. (mens). Advanced tours and technique lessons are available upon request.

# **ICE** FISHING

Ice fishing provides a unique opportunity to enjoy Alberta's lakes and fish during the winter months.

#### **WAPITI SPORTS**

Located 1.5 hour self-drive from the Chateau

Wapiti Sports' fishing knowledge and techniques will put you on to a fishing frenzy you will always remember. The Spray Lakes Ice Fishing Adventure provides the opportunity to reel in Lake Trout. Lake Trout most commonly caught are 1-3 pounds, although there is always a chance of hooking a hunker weighing 10–20 pounds. These fish are caught each year!

This tour offers approximately four hours of fishing and will include hot chocolate, hot apple cider or coffee and hot lunch whilst fishing. The huts you are fishing out of are heated to provide you with the most comfortable experience. Ice fishing is a truly unique winter wilderness activity. Please dress in layers including warm clothing and winter boots.

DURATION: 4 hours fishing TIME: 9:00 AM - 2:30 PM

**CANCELLATION POLICY: 72 hours** 

Fishing license must be purchased prior to your tour and costs \$36 per person over 16 years of age. Transportation to/from Canmore is not available or included in the trip cost. Guests should meet at Wapiti Sports in Canmore at 9:00 AM.

**VIEW PRICING AND BOOK HERE** 





# **HELICOPTER TOURS**

#### **ALPINE HELICOPTER TOURS**

1 hour and 15 minutes self-drive from Fairmont Chateau Lake Louise

Alpine Helicopter Tours provide helicopter sightseeing tours and heli-hiking adventures in the Canadian Rocky Mountains from its tour facility located at the Canmore Municipal Heliport (22km east of Banff and 1-hour east of Lake Louise). Looking for a unique flight over Canmore or Banff and its surrounding peaks? Have a certain vista you would like to view from above? We can make it happen with custom charters offering heli-adventures.

Cancellation Policy: 3 hours prior to any sightseeing flight. 24 Hours prior to any private charters.

#### **CONTINENTAL DIVIDE TOUR**

The Continental Divide is not only an extension of the Three Sisters Peaks Tour. It's a journey that will take you deeper into the most majestic landscape Canada has to offer. Soaring over the Goat Ranges and following the Sundance Range of Banff National Park, you will gaze at mountain peaks, alpine meadows and frozen lakes along the Continental Divide.

DURATION: 45 minutes PRICE: \$515+GST per person

#### **MARVEL PASS PRIVATE CHARTER**

This tour is treated as a private charter and therefore your privacy is guaranteed. Flying south from Canmore you will pass the Three Sisters, the Spray Reservoir and the high ridges to Marvel Lake and the famous Mount Assiniboine, also known as the "Matterhorn of the Rockies". The pilot takes you in for a close-up look at the hanging glaciers before heading south to Marvel Pass. You are dropped off at 7,200ft, close to Cabin Lake, surrounded by larch trees, small lakes and towering peaks. This spectacular location offers breathtaking vistas, which are perfect for marriage proposals. You can spend up to 20 minutes at this magnificent location before re-boarding for the 15-minute return flight back to the Canmore base.

**DURATION:** 55 minutes

PRICE: \$762.50+GST per person

#### **THREE SISTERS PEAK TOUR**

This will be the most action packed 12 minutes of your life. Your adventure will take you past the Three Sisters peaks as you spectacularly escape to the Spray Valley. You will see the magnificent Goat Range and observe the radiant aqua blue/green colors of the Spray Lakes. Your return flight will provide views of the Bow River as it meanders back towards the Town of Canmore.

DURATION: 25 minutes
PRICE: \$305+GST per person

#### MT. ASSINIBOINE & GLACIERS TOUR

This sensational flight incorporates all the sights of the previous tours in addition to transporting you to the "Matterhorn of the Canadian Rockies" which rises majestically to 3,611m (11,870ft) along the Great Divide. The surrounding glaciers and icefalls will astound you and capture your imagination where you will get up close and personal with the Gloria Glacier as it clings onto Mount Assiniboine. This is an experience you will not forget!

DURATION: 35 minutes PRICE: \$410+GST per person

Helicopter flights are dependant on weather conditions & visibility. We strongly recommend inquiring with the Concierge team the day of your excursion to re-confirm your flight. Please ask our Concierge team for further details and to reserve your adventure!

#### **ROCKIES HELI CANADA**

1.5 hours self-drive from Fairmont Chateau Lake Louise

Jaw dropping vistas, knowledgeable guides and excitement all rolled into one. On these incredible tours you will witness awe-inspiring glaciers, ice fields, (frozen) lakes, waterfalls and more spectacular scenery. Enjoy the scenic drive or be picked up from The Chateau for \$100+GST per person with 48 hours notice. Please note that a one hour exploration hike/snowshoe (dependent on weather conditions) can be added for \$79+GST per person.

Heli-Fishing & Heli-Hiking is also available.

Cancellation Policy: 3 hours prior to any sightseeing flight. 24 Hours prior to any private charters.

#### SIX GLACIERS TOUR

Get ready for the most awe-inspiring 20 minutes of your life! Deep in the heart of the Canadian Rockies, you'll lift off to an incredible view of Abraham Lake and soar at a cool 100mph, 9000 ft (2900m) over Cline Pass. This helicopter tour is chock full of natural beauty, glaciers and waterfalls, including many amazing sights you have to see from above!

DURATION: 20 minutes PRICE: \$199+GST per person

#### **EPIC SUMMIT & ICEFIELD TOUR**

This popular tour is an action packed 30-minute adventure that takes you over the beautiful Wilson Icefield and its many crevasses. You will launch from the exclusive icefields base and fly over the spectacular Wilson Icefield, then you will fly over an impressive 10,000 ft pass (3200m). You will also enjoy spectacular views

of the Cline, Lion and Lioness glaciers. Finally, you will view a spectacular 900 ft waterfall flowing from two aqua lakes.

DURATION: 30 minutes
PRICE: \$379+GST per person

Helicopter flights are dependant on weather conditions & visibility. We strongly recommend inquiring with the Concierge team the day of your excursion to re-confirm your flight. Please ask our Concierge team for further details and to reserve your adventure!

#### THE COMPLETE COLUMBIAN ICEFIELD TOUR

Our most extensive helicopter tour includes the best of the Rockies and takes you to incredible heights, over aqua green lakes, massive glaciers and spectacular waterfalls. You will launch from our Icefields base and soar over the massive field of ancient ice that is made up of 125m (325 sq.km) of solid waterfalls. This tour will have you soaring at an impressive altitude of 12,500 ft (4000m) and you will never forget the raw, untouched beauty you were able to discover through our unique heli tour.

DURATION: 55 minutes
PRICE: \$699+GST per person

#### LOVE IN THE ROCKIES PRIVATE FLIGHT

Only the truly romantic need apply! Enjoy this private flight tour, plus a 1-hour wilderness stop with your special someone in the middle of the backcountry! Share a demi-bottle of sparkling wine, some decadent dessert and a stroll to a waterfall, before flying back to the lcefields Adventure base to collect your souvenir photo.

PRICE: \$799+GST per couple for 6 Glaciers flight plus 1 hour mountain-top stop, \$399+GST per additional guest. \$1699+GST per couple for The Complete Columbia Icefields flight plus 1 hour stop, \$599+GST per additional guest

DURATION: 80-minutes for 6 Glaciers flight plus stop | 115 minutes for complete Columbia Icefields flight plus stop



# **CAVES TO EXPLORE**

#### **CANMORE CAVE TOUR**

Operated by Canmore Cave Tours, located 1.25 hours from Fairmont Chateau Lake Louise. Available year-round. Please note, all tours require a moderate fitness level and participants must wear a safety harness which have a maximum waist (46")/leg size (33").

#### **EXPLORER TOUR**

The adventure begins with a 30-40 minute hike up a mountain trail to the cave entrance. Your guide will introduce you to the amazing world of caves and you will spend approximately two hours underground, crawling past prehistoric bones, investigating our ancient cave formations and even squeezing into places like the warm-up and challenge squeezes (if you so choose of course!). This is a great option for families with younger members, large groups, team building or those who don't have quite enough time for the adventure tour.

PRICE: Adults \$149+GST | Children (10-15 years) \$129+GST

DURATION: 4.5 hours (2.5 hours underground)

AGE: Minimum 10 years or older

DEPARTURE: 9:30 AM, 11:00 AM, 12:30 PM

CANCELLATION: 48 Hours advance notice for Full Refund

#### **ADVENTURE TOUR**

The Adventure Tour is a flagship tour and has been recognized as a Canadian Signature Experience. The adventure begins with a 30 - 40 minute hike up a mountain to the cave entrance. As the longest tour offered in Rat's Nest Cave, the Adventure Tour is the complete package. Cavers will rappel 18m (that's six stories!) into the cave. You will have the opportunity to push your limits in the warm-up squeeze, challenge squeeze and the Laundry Chute – a section of the cave that adds a little extra challenge but a whole lot of extra fun. Visit the impressive Grand Gallery – the largest known room in the cave, then surround yourself with ancient cave formations in the grotto. This underground tour lasts approximately four hours.

PRICE: Adults \$199+GST | Youth (12-15) \$169+GST

DURATION: 6 hours (4 hours underground)

AGE: Minimum 12 Years or older

DEPARTURE: 8:45 AM. 10:15 AM. 11:45 AM.

CANCELLATION: 48 Hours advance notice for Full Refund





# VISIT THE **TOWN OF BANFF**

The town of Banff is a spirited place, alive with adventure and wonder. In all directions you're surrounded by strikingly beautiful and rugged mountains that seem to burst straight out of the ground. You might see a herd of deer wandering down the main street during your early morning jog. The lively streets of downtown are lined with top-class restaurants, bars, and shops, as well as a vibrant range of art galleries and museums. The locals are warm, open, and genuinely connected to the inspiring environment in which they live. The town of Banff offers you endless options for rejuvenation and exploration every day.

#### **SURPRISE CORNER**

Surprise Corner is a spectacular viewpoint of the Fairmont Banff Springs Hotel and the Spray Valley. It is easily one of the most famous photo spots in Banff. The Surprise Corner viewpoint sits high above the Bow Falls off of Tunnel Mountain Road. You can access this trail by walking along the river and taking the stairs up to Buffalo Street. There's also a small parking lot at the corner, with access to the Hoodoo trail.

#### THE WHYTE MUSEUM OF THE ROCKIES

Operated by The Peter and Catharine Whyte Foundation

The Whyte Museum of the Canadian Rockies introduces visitors to the history and culture of this unique mountain area. The museum offers a glimpse of the "spirit of the wilderness" through displays and programs. Its galleries feature the largest collection of Canadian Rockies art and historical artifacts.

HOURS OF OPERATION: Daily 10:00 AM - 5:00 PM PRICE: Adults \$12.00+GST | Senior \$10.00+GST | Children (Under 12) Free

#### **CAVE & BASIN NATIONAL HISTORIC SITE**

Operated by Parks Canada

Cave and Basin has been a special place for Indigenous Peoples for over ten thousand years and continues to be so to this day. In 1883, three railway workers found the thermal springs, sparking a series of events that led to the creation of Canada's first national park. Today, the site is a gathering place for sharing stories about conservation and the connection between people and the land in Parks Canada administered places. Visitors can enjoy interactive exhibits, short films, seasonal activities, and stunning views of the Rocky Mountains.

#### HOURS OF OPERATION:

October 16 - May 14 | Wednesday to Sunday, 11:00 AM - 5:00 PM PRICE: Adults \$9+GST | Senior \$7.50+GST | Youth (17 and under) Free

#### **BANFF UPPER HOT SPRINGS**

Operated by Canadian Rockies Hot Springs

Put the Banff Upper Hot Springs at the top of your list of things to do in Banff. Soak in the steamy hot mineral water where travelers have come to take the waters' for over a hundred years. Banff National Park's only hot springs pool welcomes you for an authentic heritage experience that is a favourite among visitors.

HOURS OF OPERATION: Daily 10:00 AM - 10:00 PM\*

\*Last entry at 9:30 PM

PRICE: Adults (18-64) \$17.50+GST | Senior (65+) \$15.25+GST | Youth (3-17) \$15.25+GST | Child (Under 3) Free | Family Pass \$56.75 |

Extra Youth \$8.50

RENTALS AVAILABLE: Towels, swimsuits and lockers are available for rent.





# **SIGHTSEEING** GONDOLA

#### BANFF SULPHUR MOUNTAIN SIGHTSEEING GONDOLA

Operated by Pursuit

#### **GONDOLA**

Banff Gondola is located just five minutes from the town of Banff, on the shoulder of Sulphur Mountain and in the heart of the Canadian Rockies. Enjoy 360 degree views from the upper gondola terminal, view-decks and Summit Ridge interpretive boardwalk. This is known as the very best and most accessible vantage point in the area. The Banff Gondola is wheelchair accessible and service-animal friendly.

Attraction tickets are non-refundable. It is recommended to book lift times ahead of time to avoid dissapointment. You can change your lift time using the link in your confirmation email at any time prior to your scheduled lift time.

PRICE: Adults \$66 - \$78+GST | Children (6-15 years) \$42.90+GST |

Children five and under are free \*Prices vary depending on date

DEPARTURE: November 1 - March 31 | Daily, 10:00 AM - 10:00 PM\*

\*Last ride up 8:30 PM

#### **NIGHTRISE**

At Nightrise, Sulphur Mountain's summit is transformed after dark through four digital art installations. Vibrant lighting, multimedia effects, video projections and music bring the mountaintop to life in new and unexpected ways.

PRICE: Adults \$66 - \$78 +GST | Children (6-15 years) \$42.90+GST (prices vary depending on age) | Children five and under are free

\*Prices vary depending on date

DEPARTURE: November 16 to March 30 | Daily 5:00 PM - 10:00 PM\*

\*Last ride up 8:30 PM

Upload and download timings may vary based on date.

# **EQUIPMENT** RENTALS

#### **CHATEAU SKI & SNOW**

No winter gear? No problem! Rent high performance skis, skates, snowboards, snowshoes and more at Chateau Ski & Snow rental shop. Our rental shop offers an array of high performance equipment for all ages and abilities. Please visit <a href="mailto:chateaulakelouiserentals.com">chateaulakelouiserentals.com</a> to learn more.

	Half Day*	1-2 Days	3+ Days	
MID-PERFORMANCE SKIS & SNOWBOARDS (Suitable for beginner & intermediate levels)				
Full Package (includes helmet)	\$57.50	\$69/day	\$63.25/day	
Skis or Snowboard only	\$49.5	\$59.75/day	\$55.25/day	
Boots only	\$23	\$28.75/day	\$26.50/day	
Poles only	\$5	\$5/day	\$5/day	
HIGH-PERFORMANCE SKIS	& SNOWBOARDS (Suitable	e for all beginner, intermedi	ate & advanced levels)	
Full Package (includes helmet)	\$71.25	\$80.50/day	\$74.75/day	
Skis or Snowboard only	\$63.25	\$71.25/day	\$66.75/day	
Boots only	\$25.25	\$31/day	\$28.75/day	
Poles only	\$5	\$5/day	\$5/day	
JUNIOR SKIS AND SNOWBOARDS (Rates apply to junior sizes of equipment, not age of renter)				
Full Package (includes helmet)	\$36.75	\$43.75/day	\$40.25/day	
Skis or Snowboard only	\$28.75	\$34.50/day	\$31/day	
Boots only	\$11.50	\$17.25/day	\$15/day	





	4-Hour	Full Day		
CROSS-COUNTRY SKI RENTALS				
Full Package (Skis, Boots & Poles)	\$34.50	\$57.50		
Full Package (Junior Skis, Boots & Poles)	\$23	\$34.50		

	2-Hour	Full Day			
SKATE RENTALS					
Adult Hockey Skates	\$30	\$41.50			
Junior Hockey Skates	\$17.25	\$2			
Hockey Sticks	\$6	\$6			
OTHER					
Adult Snowshoes	\$28.75	\$46			
Junior Snowshoes	\$17.25	\$28.75			
Helmet	\$5/Day	\$5/Day			

November through April operational hours: 7:30 AM - 8:00 PM daily. Please note hours may vary. Please contact the Concierge for more information, <u>cll.concierge@fairmont.com</u> or +1 403 522 1601.

<sup>\*</sup>Half day rates apply to transactions processed after 12:00 PM.



# **WE ARE SO GLAD YOU'RE HERE!**

Please see the Concierge team for full details on any of the following activities or for more suggestions:

- Heritage Hall in the Mount Temple wing
- Shopping and restaurants in the hotel, the village of Lake Louise or Banff
- Visit the Parks Canada Visitor Centre in the village, offering a variety of great interpretive displays
- Borrow a local area guide book from the concierge and pursue it in a comfortable armchair in the Living Room located above the main lobby
- Social events, recreation programs and wellness programming
- Hikes and scenic drives

Should you require any further information, private services or special arrangements, please do not hesitate to contact the Concierge. It would be our pleasure to help make your stay with us as seamless and outstanding as possible.

Please note that 5% GST is not included in all prices listed unless specified otherwise.

Warm Regards,

The Concierge Team



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